

Annex Three

Welfare Benefit Reform Headlines

Activity	Time table	Lead
As detailed in Annex two	See communications Plan	Sue Philp, Natalie Missenden, Jane Eason
Business case for Landlord Restructure – phase 2 including 2x income maximisation officers	Staffing and Appointments August 2012	Tina Mustafa
Corporate change programme - IT, infrastructure and data requirements to be mapped, including mobile payment devices, i.e. Rent App	To be completed By April 2013	Nicki Burton, Sue Philp
Third sector Commissioning of financial support services	To be completed by April 2014	Sue Philp Fleur Fernando Karen Clancy
Develop a Scheme around the homelessness prevention grant to offer financial assistance in value for money circumstances	To be completed by December 2012	Rachel Ashford, Sue Philp
Social Enterprise Partnership – Business case and launch	To be completed by April 2013/14	Mears, Sue Philp
Focus activity with the LEP & banking sector in relation to the development of basic financial products, i.e. jam jar accounts	June 2013	Rob Mitchell, Sue Philp
Economic regeneration with links to Corporate Debt Strategy	To be completed by April 2014	Wider Leadership team Project Group (Tina Mustafa, Karen Taylor, Mike Buckland)
Profiling of Customers	Ongoing	All Housing Staff
Risk Assessing Vulnerable tenants	To be completed by April 2013	Income maximisation Officer
Consider other payment methods	To be completed by April 2013	Income maximisation Officer

This page is intentionally left blank